



Next-gen Service Delivery for Managed Services

Harness the full power of ServiceNow

Leverage the power of the ServiceNow platform

DXC innovates on the ServiceNow platform to improve our delivery and run capabilities, build new applications on the ServiceNow platform and boost capabilities of DXC services. Our ServiceNow applications and ServiceNow cover a variety of use cases, including solving industry specific service challenges.

DXC Managed Services leverage the ServiceNow platform to reduce costs and deliver services.

Service management is becoming less about solving IT incident, change and problem management needs, and more about solving for real business outcomes with real business value. Innovation is the key to survival. Beyond the ITSM applications native to ServiceNow,

DXC strives to help you realise the full value of your ServiceNow platform and other cloud-enabled technology. What's more, we extend service management capabilities rooted in IT to other business functions across the enterprise to help you improve efficiency and customer experiences.

"ServiceNow has made everyone's life a lot easier.

It gives us clear audit trails and process flows.

And the DXC Practice for ServiceNow has really ensured the scalability of the platform and low maintenance requirements."

Lucy Armstrong
Systems Manager
**IPCA - Independent Purchasing
Company Australasia**

DXC core offerings

Focus on your business demand and let do the heavy lifting to maintain and nurture your ServiceNow platform. We can provide:

- A flexible, agile delivery model
- Operations and enhancement expertise
- Upgrades and patching
- Quality assurance and alignment to ServiceNow best practice
- Scalable management framework
- Strategic and roadmap planning

We believe in long-term relationships and outcome-based services. Everything we do aims to support your ServiceNow investment. Talk to us about how we tailor our services to match your needs.

“DXC has been integral to the growth of the system. We couldn’t have done half as much without them. They’ve set very high standards for all the other companies we deal with. The big thing is they’ve always been very invested and committed to the success of our rollouts. And, because they’ve helped us so much in minimising costs, we have been able to bring them on to do more, to carry out complex builds and discovery.”

Lucy Armstrong
Systems Manager
**IPCA - Independent Purchasing
Company Australasia**

A compelling reason for action

The DXC Practice for ServiceNow helps organisations accelerate their digital transformation with the ServiceNow platform, supported by our exclusive IP and methodologies. Our unique solutions built on ServiceNow technologies, combined with our focused industry knowledge, drive better employee experiences across their enterprise and ensure they have the foundation to maximize value and build a successful future.

We have been a leader in the ServiceNow ecosystem for more than 15 years and have over 20 years of Enterprise Service Management Experience. DXC enables customers to transform their mainstream business functions into modern digital workflows and build a digitally enabled enterprise.

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About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit dxc.technology.